

Co-payments are expected at the time services are rendered.

IMPORTANT PAYMENT INFORMATION

Patient Balances and Monthly Payments

Patient balances are payable when services are rendered or when billed. Large patient balances can be paid at a minimum of 10% of the total balance per month.

If you have No Insurance Coverage

Please contact our office to see if you qualify for Financial Hardship Programs.

Patients with Three Insurance Companies: Primary, Secondary and Tertiary

On behalf of the patient, Raleigh Infectious Diseases will bill primary and secondary insurance companies. Payment will be expected from the patient after RID receives insurance payment from the secondary payer. (RID will only bill 2 insurance companies unless required by our payor contracts)

Patient with limited or catastrophic health insurance coverage

Patients with this unusual insurance circumstances are encouraged to contact the office for assistance.

When Patients have Insurance where the Doctor is Out of Network

When Raleigh Infectious Diseases is not a contracted provider for a patient's insurance company the office will bill the insurance company on behalf of the patient, however, RID will pursue payment with the insurance company for only 65 days.

Non-Compliance and Dismissal from Medical Care

Patients are expected to maintain their financial account in Good Standing. Otherwise patients may be dismissed from our care.